

From: [Shannon Herklotz](#)
To: [Chris Bove](#)
Cc: [REDACTED]
Subject: Re: Montgomery County Jail
Date: Saturday, January 31, 2015 11:48:38 AM

Mr. Bove:

Just so I fully understand everything, there is still an internal investigation ongoing at this time, is that correct?

If so, please forward the results of that investigation to upon completion.

While I understand you and your company did not inherit the best of circumstances and Mr. Courtney certainly was not in the best of health, it really concerns me that there are multiple notes indicating blood in the stool and yet it took over a month and a half to see the doctor. This is very concerning.

If you have any information that would refute my statements and you can show me that Mr. Courtney was seen by a doctor between the first part of September and October 31, 2014, by all means, send that to me.

I am certainly not a medical professional but it should not take over a month and a half to receive adequate medical attention when it is noted in the charts on at least 4 occasions.

I know that your company took over a bad situation and staffing will help. But, when it is noted in the chart on at least 4 occasions, somebody dropped the ball or they simply ignored the request. The inmate filed a grievance concerning blood in his stool and still, nothing was done. This is very concerning because this appears to be a simple request. It makes me wonder what is being done with the more serious requests??

Let me know what your investigation reveals.

Shannon J. Herklotz
Assistant Director
Tx. Comm. on Jail Standards

On Jan 30, 2015, at 9:25 PM, Chris Bove <[REDACTED]> wrote:

Mr. Herklotz,

Please see attached letter regarding your recent inquiry. I appreciate you taking the time to speak with me this week. I am available via my cell phone number below for any additional information that you may need.

Chris Bove
Chief of Institutional Operations
Correct Care Solutions
[REDACTED]

<image001.jpg>

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<Response to TCJS 1-30-2015.pdf>